



The Vishweshwar Sahakari Bank Ltd., Pune
(Multi-State)

IMPS/ UPI Transaction Complaint Form

To, _____ Date: _____

Branch Manager

Branch _____

IMPS

UPI

Customer Name: _____

Base Branch Name: _____

15 Digit A/C No: _____

Customer ID: _____

Registered Mobile No: _____

1. Txn. Date: ___/___/20___ 2. Txn. Amount: _____ 3. Complaint Type:

• Not Credited to Beneficiary A/c

• Wrongly Credited to Beneficiary A/c

• Fraud Transaction
(Please attach FIR copy)

4. Txn. RRN: _____ 5. Txn. Initiated Mobile No.: _____

6. Txn. Bank Name: _____

Kindly Credit the mentioned amount of Rs. _____ to my Account.

Your`s Faithfully,

Customer Signature

For Branch Use Only

1) Customer Transaction Complaint Form checked properly

2) Customer Sign. / KYC verified

3) Customer A/C Statement Checked

4) Hard copy send to Ho-IT Dept. on Dt. ___/___/20___

Branch
Round
Seal

Remark if any: _____

Signature(s) of Branch Official with date

For HO Use Only

Action Taken :-

Signature(s) of HO Official with date