



दि विश्वेश्वर सहकारी बँक लि., पुणे

The Vishweshwar Sahakari Bank Ltd., Pune

(Multi State Bank)

INTERNET BANKING

VS*B* iNet

(VIEW ONLY)

**Head Office
471/472, Gultekdi, Market Yard,
Pune 411037**

Internet Banking Facility – VSB iNet

“To provide an efficient banking service and enrich customer banking experience, the Bank shall provide Internet Banking (View Only) facility to its customers.”

1) INTRODUCTION :

Internet Banking is a system of banking that enables customers to perform various information of customer account on a secure website via the internet. Internet Banking is basically conducted via a personal computer connected to internet. Apart from it with net banking facility one can check Bank statement, check account balance and various other deposit / loan statement.

Internet Banking has become widely popular among the masses because of its wide array of benefits. All Banks offer the online banking facility for their customers now a days. In today's fast faced life, people are too much stressed out because of their work pressure and net banking offers then peace of mind as they can pay their bills, book their tickets, do online shopping, etc. from Home.

Internet Banking facility lets Customer manage his Account in the comfort of home or office as per convenience. It is a self-service channel, which is available 24 hours a day and 365 days a year in an absolutely simple, friendly but secured environment.

In Internet Banking a mere touch of a button or click of a mouse makes you accessible to a host of Banking Services, called Fingertip Banking. Customer can carry out your Banking transaction safely and with total confidentiality by enjoying online Banking without wasting time for physically going to the Branch.

Objective

The objective of this policy is to establish guidelines for the Bank's Internet Banking Delivery Channel.

Internet Banking is important due to the following:

- 1) Increased efficiency of banking services
- 2) Enrich banking experience of the customers
- 3) Demand from customers.
- 4) To serve as a measure for customer retention.
- 5) Right now we have provided View only facility to customer, we will start Transaction base facility in next couple of month.
- 6) Customer can down load Account statement
- 7) Customer can view all information about Deposit / Loan